

CASE STUDY

Embedding Information Security as a Foundation for Sustainable Governance

Objective

At JB Pharma, we believe that trust, responsibility and resilience must be deeply embedded into every facet of business. Our ISO 27001:2022 certification reflects this belief by aligning information security with our broader governance and sustainability vision. By securing how we manage data, protect systems and empower people, we have taken a bold step toward building a secure, transparent and future-ready.

Key Outcome and Impact

- Achieved ISO 27001 certification through a structured 6-month implementation covering global best practice controls, policies, and procedures
- Secured over 200 critical systems, ensuring protection of operational and employee access infrastructure
- Enabled proactive digital risk management through a dynamic, quarterly reviewed risk register
- Virtualized server infrastructure to reduce physical hardware, energy consumption, and cooling requirements
- Trained over 4,000 employees on cybersecurity practices, making it a core part of employee development
- Fostered a cross-functional approach with active involvement from IT, HR, Legal, Finance, QA, Supply Chain, Sales, and Manufacturing
- Strengthened business continuity and resilience, minimizing risks of system downtime and production disruptions
- Enhanced data security, transparency, and compliance with international standards
- Built a cyber-aware, responsible organizational culture through ongoing sensitization, campaigns, and simulations
- Reduced environmental impact through energy-efficient IT operations and minimized electronic waste
- Embedded external monitoring system 24x7x365 to protect from external threats.



Conclusion

JB Pharma's ISO 27001:2022 certification is more than a milestone; it's a manifestation of our values. It reflects our commitment of doing business responsibly, building digital resilience, and creating value that lasts for our people, our partners, and our planet.